



Provider Integration Gathering Eligibility ONline

PIGEON III

User Guide

PIGEON III – User Registration



The screenshot shows the login page of the PIGEON III system. At the top, there is a navigation bar with the NTBHA logo and the title "Provider Integration Gathering Eligibility Online (PIGEON)". Below the navigation bar, there are links for Home, Clients Dashboard, Reports & Links, User Administration, NTBHA Administration, System Administration, and Support / FAQ. The main content area is titled "Log in." and includes a "Log in" button. A "Register" link is circled in blue in the top right corner. Below the login form, there is a "Register if you DON'T have a local account" link, also circled in blue. A blue arrow points from the "Register" link to the registration form in the next screenshot.

Access New User Registration by selecting either menu item "Register" or the link below the login input area.

Input the required information to the registration form ...

- First name
- Last name
- Email address
- Username (minimum 8 characters)
- Password (minimum 8 characters with both upper and lower case letters and numbers)
- Confirm password (must match the password previously entered)
- Phone number
- Date of birth
- Provider employer (select the appropriate)



The screenshot shows the registration form of the PIGEON III system. At the top, there is a navigation bar with the NTBHA logo and the title "Provider Integration Gathering Eligibility Online (PIGEON)". Below the navigation bar, there are links for Home, Clients Dashboard, Reports & Links, User Administration, NTBHA Administration, System Administration, and Support / FAQ. The main content area is titled "Register." and includes a "Register" button. The form fields are: First Name, Last Name, Email, Username, Password, Confirm password, Phone Number, Date of Birth, and Provider (a dropdown menu). A blue arrow points from the "Register" button to the registration form in the next screenshot.

After selecting the "Register" button a message is sent to the respective provider's PIGEON administrator to approve the access to the system.

PIGEON III – Home Screen

Accessed by main menu item.

Access pigeon.org.

Main Menu (Items appear related to the user's system profile.)

Priority announcements related to the PIGEON system.

Professionally related news articles.

The screenshot shows the PIGEON III Home Screen. At the top, there is a header with the NTBHA logo and the title "Provider Integration Gathering Eligibility Online (PIGEON)". Below the header is a main menu with items: Home, Clients Dashboard, Reports & Links, User Administration, NTBHA Administration, System Administration, and Support / FAQ. The user is logged in as "Hello, devansl" and can "Log off". The main content area is divided into two columns. The left column contains "Welcome to NTBHA's PIGEON" with a personalized greeting "Hello, Darren Evans!". Below this is a section for "NTBHA - PIGEON Announcements" featuring a green banner that says "*** Welcome to the NEW PIGEON III ***" and a post titled "PIGEON III Is Soon To Be Released!" dated 4/29/2019. The right column contains a list of "Professionally related news articles" with titles like "Increasing Rural Residents' Access To Rural Health Care", "Climate grief: The growing emotional toll of climate change", "Vitamin D deficiency increases schizophrenia risk", and "Beacon brings mental health services to Texas Walmart store".

Opens email message form to help@ntbha.org for support. (At the footer of every screen.)

PIGEON III – Client Dashboard

Accessed by main menu item.

Lookup by LCN

Lookup by client name. (Partial lookup available.) Fills the list to the right for selection.

Client Authorizations recorded.

Client Financial Eligibility records.

The screenshot shows the NTBHA PIGEON Client Dashboard. At the top, there is a header with the NTBHA logo and the title "Provider Integration Gathering Eligibility Online (PIGEON)". Below the header is a navigation menu with items: Home, Clients Dashboard, Reports & Links, User Administration, NTBHA Administration, System Administration, and Support / FAQ. The main content area is titled "NTBHA PIGEON - Client Dashboard". It features a search section with fields for LCN, Last Name, First Name, and DOB, and buttons for "New Client" and "Edit Client Demographic". Below the search section are buttons for "Provider List", "Facilities List", "Pharmacies List", "Client LOC", and "Client Pharma". The dashboard is divided into three main sections: "Client Authorizations" (with columns for Auth ID, Facility, Type, Start, End), "Client Financial Eligibility" (with columns for FEID, Document Status, Document Date, Status), and "Client Notes" (with a "New" button and a "Client Notes" column). All three sections currently display "No data to display".

Client demographic and information panel.

- Outpatient Provider list ranked by proximity to client's service address.
- Inpatient Provider Facility list ranked by proximity to client's service address.
- Participating pharmacies ranked by proximity to client's service address.
- Level of Care information for the client.
- Pharmaceutical information.

Client notes.

PIGEON III – Client Dashboard (selected)

Click for a blank Client Dashboard
(Accessed by main menu item.)

Lookup by LCN

Lookup by client name. (Partial lookup available.) Fills the list to the right for selection.

Client Authorizations recorded.

NTBHA PIGEON - Client Dashboard

Search: Active Client - NOT ELIGIBLE FOR BENEFITS

LCN: 192371

Full Name: **CHIMPO, JOHNNY** DOB: 01/01/2000 In Service County

Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652 Last Four: 6789* Medicaid Only: No

Telephone: Not Available Gender: Male Marital Status: Single Veteran: No FE Completed: No

Deceased: No Eff Start Date: 05/15/2018 Eff End Date: 05/15/2019 Pharma Ready: No

Auth ID	Facility	Type	Start	End
6223602	Facility Pending	Inpatient Concurrent Review		
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900
6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018

Page 1 of 3 (15 items)

FEID (click to edit)	Document Status	Document Date	Status
33543	Closed Complete	06/14/2018	Eligible for NTBHA funded services
32541	Closed Complete	05/15/2018	Eligible for NTBHA funded services
22565	Closed Complete	01/15/2018	Eligible for NTBHA funded services

Client Notes

devans * 04/24/2019 11:51 - This is every thing tou might need to d...
 devans * 04/03/2019 13:12 - This is a new test for popup
 devans * 04/03/2019 13:09 - this is a test

Client demographic and information panel.

- Outpatient Provider list ranked by proximity to client's service address.
- Inpatient Provider Facility list ranked by proximity to client's service address.
- Participating pharmacies ranked by proximity to client's service address.
- Level of Care information for the client.
- Pharmaceutical information.

Client notes.

Client Financial Eligibility records.

PIGEON III – Client Selection



Select the "Client Dashboard" main menu button to access a blank client dashboard screen.

NTBHA North Texas Behavioral Health Authority
Provider Integration Gathering Eligibility Online (PIGEON)
Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search:

LCN:
Last Name:
First Name:
DOB:

LCN:
Full Name:
Service Address:
Telephone:
Deceased:

Gender:
Marital Status:

DOB:
Last Four:
Veteran:
Eff Start Date:

Medicaid Only:
FE Completed:
Pharma Ready:
Eff End Date:

Client Authorizations						Client Financial Eligibility				Client Notes	
Authorization Ops						New Eligibility				New	
Auth ID	Facility	Type	Start	End		FEID (click to edit)	Document Status	Document Date	Status	Client Notes	
No data to display						No data to display				No data to display	

PIGEON III – Client Selection (cont.)

NTBHA Provider Interface
North Texas Behavioral Health Authority

Home Clients Dashboard Reports & Links User Administration

NTBHA PIGEON - Client Dashboard

Search:

LCN: Last Name: First Name: DOB:

LCN: Full Name: Service Address: Telephone: Deceased:

Client Authorizations

Auth ID	Facility	Type	Start	End
No data to display				

For client selection by LCN, type the LCN here.

NTBHA Provider Interface
North Texas Behavioral Health Authority

Home Clients Dashboard Reports & Links User Administration

NTBHA PIGEON - Client Dashboard

Search:

LCN: Last Name: First Name: DOB:

LCN: Full Name: Service Address: Telephone: Deceased:

Client Authorizations

Auth ID	Facility	Type	Start	End
No data to display				

For selection by name search, type part or all of the last name and/or first name and press enter.

NTBHA Provider Interface
North Texas Behavioral Health Authority

Home Clients Dashboard Reports & Links User Administration

NTBHA PIGEON - Client Dashboard

Search:

LCN: 196450 Last Name: chim First Name: DOB:

LCN: Full Name: Service Address: Telephone: Deceased:

Client Authorizations

Auth ID	Facility	Type	Start	End
No data to display				

Double-click to select the client and press Enter to populate the client dashboard.

PIGEON III – Client Dashboard (Provider List)

NTBHA Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS

LCN: 192371

Full Name: **CHIMPO, JOHNNY**
 Service Address: **9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652**
 Telephone: No
 Deceased: No

DOB: **01/01/2000**
 Last Four: **6789***
 Veteran: No
 Eff Start Date: **05/15/2018**

Medicaid Only: No
 FE Completed: No
 Pharma Ready: No
 Eff End Date: **05/15/2018**

[Provider List](#) [Facilities List](#) [Pharmacies List](#) [Client LOC](#) [Client PHA](#)

Auth ID	Facility	Type	Start	End
6223602	Facility Pending	Inpatient Concurrent Review		
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900
6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018

Displays screen of provider locations sorted by distance from the client's SERVICE address.

NTBHA PIGEON - Providers

LCN: [Return to Client Dashboard for 192371](#)

Export PDF Export XLS Export XLSX Export DOCX Export RTF Export CSV

ID	GRPNUM	BHOID	NPI	Provider Name (click for map)	Site ID	CMBHSID	Address1	Address2	City	ST	Zip	Phone	County	Prov Type	Miles
40	NTBHA	086		NTBHA	NTBHA	NTBHA	9441 Lyndon B Johnson Fwy, Ste 350		Dallas	TX	75243	214-366-9407	Dallas	OUT	0.0000
41	NTBHA	123456		NTBHA-CC	NTBHACC	NTBHACC	9441 Lyndon B Johnson Fwy, Ste 350		Dallas	TX	75243	214-366-9407	Dallas	OUT	0.0000
29	TCARE	495189		Transicare	TRN01	K200086	9304 Forest Ln	STE 161 North	Dallas	TX	75243	214-342-5800	Dallas	OUT	0.6624
5	CFGC	072723	1811062367	Child And Family Guidance Ctr	CFG04	K200045	4031 W Plano Pkwy		Plano	TX	75074	214-351-3490	Collin	OUT	14.9911
15	DMS	126219	1023239886	Dallas Metrocare Services	DMS01	K200009	4645 Samuell Blvd		Dallas	TX	75228	214-275-7393	Dallas	OUT	15.9604
1	ABC	157120	1164404398	ABC Behavioral Health Llc	ABC01	K200001	4600 Samuell Blvd		Dallas	TX	75228		Dallas	OUT	16.7462
32	DISD	444444		DISD	DISD		3700 Ross Ave		Dallas	TX	75204	972-925-3700	Dallas	OUT	16.9287
28	IPS	333333		IPS	IPS01	K200081	2121 Main St.	STE 200	Dallas	TX	75201	214-331-1200	Dallas	OUT	18.6454
23	YAP	156813	1679627863	Youth Advocate Programs	YAP01	K200033	1545 W. Mockingbird Lane	STE 4000	Dallas	TX	75235	214-821-6505	Dallas	OUT	18.8437
44	CFGC	072723	1811062367	Child and Family Guidance Ctr - Medicaid MH	CFG99	K888801	8915 Harry Hines Blvd		Dallas	TX	75235	214-351-3490	Dallas	OUT	18.9905
47	CFGC	072723	1811062367	CFGC YES Walver	CFG82	K200008	8915 Harry Hines Blvd		Dallas	TX	75235	214-351-3490	Dallas	OUT	18.9905
2	CFGC	072723	1811062367	Child And Family Guidance Ctr	CFG01	K200020	8915 Harry Hines Blvd		Dallas	TX	75235	214-351-3490	Dallas	OUT	18.9905
20	PROV	126133	1982773396	Providence Service Corp Of Texas	PTH01	K200030	8625 King George Drive	STE 111	Dallas	TX	75235	214-631-7002	Dallas	OUT	18.9905
21	PROV	126133	1982773396	Providence Service Corp Of Texas	PTH02	K200031	8625 King George Drive	STE 111	Dallas	TX	75235	214-631-7002	Dallas	OUT	18.9905
22	PROV	126133	1982773396	Providence Service Corp Of Texas	PTH03	K200032	8625 King George Drive	STE 111	Dallas	TX	75235	214-631-7002	Dallas	OUT	18.9905
27	ACS	567195		ACS	ACS01	K200054	2600 N. Stemmons Fwy.	STE 151	Dallas	TX	75207	888-956-2226	Dallas	OUT	19.0468
30	APAA	234567		APAA	APAA		3116 Martin Luther King Blvd		Dallas	TX	75215	972-991-9504	Dallas	OUT	19.2908
33	DMS	777777		DMS TCOOMMI Group	NTTCOOMMI	NTTCOOMMI	1345 River Bend Drive, Ste. 200		Dallas	TX	75247	214-743-1200	Dallas	OUT	19.3531
16	DMS	126219	1023239886	Dallas Metrocare Services	DMS02	K200012	1380 River Bend Drive		Dallas	TX	75247	214-275-7393	Dallas	OUT	19.3531
17	DMS	126219	1023239886	Dallas Metrocare Services	DMS03	K200015	1340 River Bend Dr		Dallas	TX	75247	214-275-7393	Dallas	OUT	19.8605

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PIGEON III – Client Dashboard (Facilities List)

NTBHA Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmix Activity](#)

LCN: 192371

Last Name: First Name: DOB:

Search

LCN: 192371
 Full Name: CHIMPO, JOHNNY
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No

DOB: 01/01/2000
 Last Four: 6789*
 Veteran: No
 Eff Start Date: 05/15/2018

Medicaid Only: No
 FE Completed: No
 Pharma Ready: No
 Eff End Date: 05/15/2019

[Provider List](#) [Facilities List](#) [Pharmacies List](#) [Client LOC](#)

Auth ID	Facility	Type	Start	End
6223602	Facility Pending	Inpatient Concurrent Review		
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900
6217216	Green Oaks	23 Hour Observabon	2/19/2018	2/15/2018

Page 1 of 3 (15 items) [1](#) [2](#) [3](#)

Displays screen of inpatient facility locations sorted by distance from the client's SERVICE address.

NTBHA PIGEON - Facilities

[Return to Client Dashboard for 192371](#)

LCN:

[Export PDF](#)
[Export XLS](#)
[Export XLSX](#)
[Export DOCX](#)
[Export RTF](#)
[Export CSV](#)

ID	GRPNUM	BHOID	NPI	Provider Name (click for map)	Site ID	CMBHSID	Address1	Address2	City	ST	Zip	Phone	County	Prov Type	Miles
36	GRN	780808		Green Oaks	GRN01	GREEN	7808 Clodus Fields Dr		Dallas	TX	75251	972-991-9504	Dallas	IN	4.6532
34	GBH	750422		Garland Behavioral	GBH	GBH	2300 Marie Curie Blvd		Garland	TX	75042	972-487-5309	Dallas	IN	8.1315
42	PARK	126829		Parkland Hospital	PMH01	K126829	5200 Harry Hines Blvd		Dallas	TX	75235	214-590-8000	Dallas	IN	18.0130
26	SCR	825403		Serenity Crisis Residential	SCR01	K200053	1535 W. Mockingbird Ln.	STE 400	Dallas	TX	75235	866-795-4673	Dallas	IN	18.8437
24	HWBD	126814		Homeward Bound Crisis Services	HWB01	K200051	5300 University Hills Blvd		Dallas	TX	75216	214-941-3500	Dallas	IN	32.8306
31	DBH	314159		Dallas Behavioral Health Hospital	DBH	DBH	800 Kimwood Dr		DeSoto	TX	75115	972-982-0900	Dallas	IN	40.7642
37	HTH	751155		Hickory Trails	HTH	HTH	2000 N Old Hickory Trail		DeSoto	TX	75115	972-298-7323	Dallas	IN	41.7081
35	GO	754011		Glen Oaks	GLEN	GLEN	301 Division St		Greenville	TX	75401	903-454-6000	Hunt	IN	81.1552
48	TMC	832741	1851390967	TMC Behavioral Health	TMC		2601 Cornerstone Dr.		Sherman	TX	75092	903-416-3095	Denton	IN	104.6463

PIGEON III – Client Dashboard (Pharmacies List)

NTBHA Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmix Activity](#)

LCN: 192371 In Service County

Last Name:

First Name:

DOB:

LCN: 192371
 Full Name: **CHIMPO, JOHNNY**
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No

DOB: 01/01/2000 Medication Only: No
 Last Four: 6789* FE Completed: No
 Veteran: No Pharma Ready: No
 Last Start Date: 05/15/2018 Eff End Date: 05/15/2019

[Provider List](#) [Facilities List](#) [Pharmacies List](#) [Client LOC](#)

Client Authorizations					Authorization Ops	
Auth ID	Facility	Type	Start	End		
6223602	Facility Pending	Inpatient Concurrent Review				
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018		
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018		
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900		
6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018		

Page 1 of 3 (15 items)

Client Financial Eligibility					New Inquiry	
FEID (click to edit)	Document Status	Document Date	Status			
33543	Closed Complete	06/14/2018	Eligible for NTBHA funded services			
32541	Closed Complete	05/15/2018	Eligible for NTBHA funded services			
22565	Closed Complete	01/15/2018	Eligible for NTBHA funded services			

Client Notes			
New	View	View	Client N
			devans * 04/24/2019 11:51 - This is
			devans * 04/03/2019 13:12 - This is
			devans * 04/03/2019 13:09 - this is

Displays screen of pharmacy locations sorted by distance from the client's SERVICE address.

NTBHA PIGEON - Pharmacies

[Return to Client Dashboard for 192371](#)

LCN:

NABP	NPI	Pharmacy Name (click for map)	Address	City	ST	ZIP	PHONE	Distance
4595697	1740207927	WALMART PHARMACY	9301 FOREST LN	DALLAS	TX	75243	(972) 437-6858	0.6624
4521945	1952474470	KROGER PHARMACY	9140 FOREST LANE	DALLAS	TX	75243	(214) 221-0978	1.3296
5915143	1407243306	METROCARE PHARMACY AT LIFENET	9708 SKILLMAN ST	DALLAS	TX	75243-5150	(469) 899-3200	2.6591
5904582	1790052298	WALMART PHARMACY	13739 N CENTRAL EXPY	DALLAS	TX	75243	(972) 656-2821	3.7422
4594912	1891868410	KROGER PHARMACY	536 Centennial Blvd.	BUCKINGHAM	TX	75081	(972) 437-2478	4.1761
4519407	1760409809	WALMART PHARMACY	1501 BUCKINGHAM RD	RICHARDSON	TX	75081	(972) 235-9391	5.0919
5920524	1851838387	DEVONSHIRE PHARMACY	5445 LA SIERRA DR STE 202	DALLAS	TX	75231-4139	(214) 812-9399	5.6198
4584315	1730252354	KROGER PHARMACY #511	10677E NORTHWEST HWY	DALLAS	TX	75238-4612	(214) 553-0997	5.7976
4595875	1346313962	KROGER PHARMACY	160 N COIT	RICHARDSON	TX	75080	(972) 497-9339	6.8274
4513405	1023035144	SAMS CLUB PHARMACY	6185 RETAIL RD STE 100	DALLAS	TX	75231	(214) 382-2525	7.3994
5903390	1497040554	WALMART PHARMACY	6185 RETAIL RD	DALLAS	TX	75231	(972) 656-2215	7.3994
4526983	1578580627	WAL-MART PHARMACY	430 NORTH COIT ROAD	RICHARDSON	TX	75080	(972) 235-0619	7.4844
4516071	1588681613	SAMS CLUB PHARMACY	12000 MCCREE RD	DALLAS	TX	75238	(214) 461-8777	8.6558
4558409	1104999630	KROGER PHARMACY	1406 WEST WALNUT	GARLAND	TX	75042	(972) 494-3306	9.3393
5910054	1266870024	WAL-MART PHARMACY	1855 S. GARLAND	GARLAND	TX	75043	(479) 204-0709	10.0960
4539815	1114944345	WALMART PHARMACY	15220 MONTFORT RD	DALLAS	TX	75248	(972) 233-8764	11.2546
4592970	1639242258	KROGER PHARMACY	5665 E MOCKINGBIRD LANE	DALLAS	TX	75206	(214) 826-2967	11.2963
4575378	1164449328	WALMART PHARMACY	1801 MARKETPLACE DR	GARLAND	TX	75041	(972) 279-8728	11.7227
4526957	1720007735	WALMART PHARMACY	12789 MIDWAY RD	DALLAS	TX	75244	(972) 488-8982	12.0679
4522632	1568489607	SAMS CLUB PHARMACY	5150 N GARLAND AVE	GARLAND	TX	75040	(972) 530-8496	12.2524

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PIGEON III – Client Dashboard (Level of Care List)

NTBHA North Texas Behavioral Health Authority
Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmix Activity](#)

LCN: 192371
 Last Name: CHIMPO, JOHNNY
 First Name: JOHNNY
 DOB: 01/01/2000

Full Name: CHIMPO, JOHNNY
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available
 Deceased: No

Gender: Male
 Marital Status: Single

DOB: 01/01/2000
 Last Four: 6789*
 Veteran: No
 EIF Start Date: 05/15/2018

Medicaid Only: No
 FE Completed: No
 Pharma Reason: No
 Expire Date: 05/15/2019

[Client LOC](#)

Auth ID	Facility	Type	Start	End
6223602	Dallas Behavioral Healthcare Hospital	Inpatient Concurrent Review	5/23/2018	5/24/2018
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219492	Green Oaks	Extension Request - 23 Hour Observation	2/19/2018	2/15/2018
6219491	Green Oaks	Inpatient Concurrent Review	2/19/2018	2/15/2018

Displays screen of client's Level of Care records.

NTBHA PIGEON - Level of Care

[Return to Client Dashboard for 192371](#)

Export PDF Export XLS Export XLSX Export DOCX Export RTF Export CSV

Record Type	LCN	Client Name	Assessment Number	Assessment Type	Assessment Date	Vendor ID	Vendor Name	LOC R Description	LOC D Description	LOC A Description	Authorization Date	End Date	Document Status	Document Status Date	Discharge Date	Source
NEW	192371	CHIMPO, JOHNNY ALBERT	4086884	Update	1/25/2019 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services					Ready for Review	1/25/2019 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	4086884	Update	1/25/2019 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	1/25/2019 12:00:00 AM	4/25/2019 12:00:00 AM	Closed Complete	1/25/2019 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3898086	Update	10/30/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	10/30/2018 12:00:00 AM	1/24/2019 12:00:00 AM	Closed Complete	10/30/2018 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3898086	Update	10/30/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	10/30/2018 12:00:00 AM	1/28/2019 12:00:00 AM	Closed Complete	10/30/2018 12:00:00 AM		BABY
NEW	192371	CHIMPO, JOHNNY ALBERT	3697202	Update	7/31/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services					Ready for Review	7/31/2018 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3697202	Update	7/31/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	7/31/2018 12:00:00 AM	10/29/2018 12:00:00 AM	Closed Complete	8/2/2018 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3442338	Update	4/3/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	4/3/2018 12:00:00 AM	7/2/2018 12:00:00 AM	Closed Complete	4/3/2018 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3251371	Initial	1/5/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	1/5/2018 12:00:00 AM	4/2/2018 12:00:00 AM	Closed Complete	1/5/2018 12:00:00 AM		BABY
UPDATE	192371	CHIMPO, JOHNNY ALBERT	3251371	Initial	1/5/2018 12:00:00 AM	K200045	Child And Family Guidance Ctr	LOC-2: Targeted Services		LOC-2: Targeted Services	1/5/2018 12:00:00 AM	4/5/2018 12:00:00 AM	Closed Complete	1/5/2018 12:00:00 AM		BABY
NEW	192371	CHIMPO, JOHNNY ALBERT	3202171	Discharge	11/10/2017 12:00:00 AM	K200045	Child And Family Guidance Ctr						Closed Complete	12/10/2017 12:00:00 AM	11/10/2017 12:00:00 AM	BABY

Page 1 of 2 (14 Items)

PIGEON III – Client Dashboard (Pharma List)

NTBHA Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmex Activity](#)

LCN: 192371

Last Name:

First Name:

DOB:

LCN: 192371
 Full Name: CHIMPO, JOHNNY
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No

DOB: 01/01/2000
 Last Four: 6789*
 Veteran: No
 EIF Start Date: 05/15/2018

Medicaid Only: No
 PE Completed: No
 Pharma Ready: No
 EIF End Date: 05/15/2019

[Provider List](#) [Facilities List](#) [Pharmacies List](#) [Client LOC](#) [Client Pharma](#)

Client Authorizations [Authorization Ops](#)

Auth ID	Facility	Type	Start	End
6223602	Dallas Behavioral Healthcare Hospital	Inpatient Concurrent Review	5/23/2018	5/24/2018
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219492	Green Oaks	Extension Request - 23 Hour Observation	2/19/2018	2/15/2018
6219491	Green Oaks	Inpatient Concurrent Review	2/19/2018	2/15/2018

Page 1 of 3 (15 items) [1](#) [2](#) [3](#)

Client Financial Eligibility [New Eligibility](#)

FEID (click to edit)	Document Status	Document Date	Status
33543	Closed Complete	06/14/2018	Eligible for NTBHA funded services
32541	Closed Complete	05/15/2018	Eligible for NTBHA funded services
22565	Closed Complete	01/15/2018	Eligible for NTBHA funded services

Client Notes

New	Client Notes
View	devans * 04/24/2019 11:51 - This is every thing you might need to d...
View	devans * 04/03/2019 13:12 - This is a new test for popu
View	devans * 04/03/2019 13:09 - this is a test

Displays screen of client's pharmacological records.

NTBHA PIGEON - Client Pharma

[Return to Client Dashboard for 192371](#)

[Export PDF](#)
[Export XLS](#)
[Export XLSX](#)
[Export DOCX](#)
[Export RTF](#)
[Export CSV](#)

FACILITY	MEMBER_ID	Client Name	TRANS_TYPE	RX_NUM	FILLED	DR_LAST	DR_FIRST	DRUG_NAME	FORM	DAYS_SUPPLY	Updated
Dallas Metrocare Services	192371	WILLIAMS, LOUIS	C	6128855	11/13/2017	NATASHA DANIELLE GULTERY FNP		OLANZAPINE TAB 10MG	TABS	30	12/31/2017
Dallas Metrocare Services	192371	WILLIAMS, LOUIS	C	6128854	11/13/2017	NATASHA DANIELLE GULTERY FNP		TRAZODONE TAB 50MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6122191	10/16/2017	NATASHA DANIELLE GULTERY FNP		OLANZAPINE TAB 10MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6122188	10/16/2017	NATASHA DANIELLE GULTERY FNP		TRAZODONE TAB 50MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6115721	09/18/2017	OGUNDIPE	KEHINDE	OLANZAPINE TAB 10MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6115720	09/18/2017	OGUNDIPE	KEHINDE	TRAZODONE TAB 50MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6109652	08/21/2017	OGUNDIPE	KEHINDE	OLANZAPINE TAB 10MG	TABS	30	12/31/2017
NTBHA TCOOMMI	192371	WILLIAMS, LOUIS	C	6109651	08/21/2017	OGUNDIPE	KEHINDE	TRAZODONE TAB 50MG	TABS	30	12/31/2017

PIGEON III – Client Dashboard (Edit Demographics)

NTBHA PIGEON - Client Dashboard

Search: LCN: 192371, First Name: [Empty], DOB: [Empty]

Edit Client Demographic (circled in red)

Client Information: Full Name: CHIMPO, JOHNNY; Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652; DOB: 01/01/2000; Gender: Male; Marital Status: [Empty]; Telephone: Not Available; Deceased: No.

Client Authorizations and Financial Eligibility tables are also visible.

Displays screen to edit client demographic information.

Cancel the changes to the client demographic record.

Add or Edit client phone numbers.

NTBHA PIGEON - Edit Client

LCN: 192371

First Name: Johnny, Middle Initial: Albert, Last Name: Chimpo, Nickname: [Empty]

Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652

Gender: Male, Birthdate: 1/1/2000, SSN: 123-45-6789, SSN Verified: No, Deceased: No

Race: Asian, Ethnicity: Not Hispanic or Latino

Group: NTBHA

Active: Yes, Medicaid Only: No, FE Completed: No, Pharma Ready: No, Start Date: 5/15/2018, End Date: 05/15/2019

Last Updated: 5/16/2019 11:41:53 AM

Post Edit (circled in red) and **Cancel Edit** (circled in red) buttons.

Add Address (circled in red) button above the address table.

Phone Id	Phone Type	Phone Num
63297	Primary	

Addr Id	Addr Type	Address1	Address2	City	State	Zip	County
63297	Service/Primary	9441 Lyndon B Johnson Fwy Ste 350		Dallas	TX	75243-4652	Dallas
110381	Temporary	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110382	Residence	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110383	Temporary	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110385	Temporary	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110386	Temporary	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110388	Permanent	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas
110551	Permanent	9441 Lyndon B Johnson Fwy		Dallas	TX	75243-4545	Dallas

Post the changes to the client demographic record.

Add or Edit client addresses.

PIGEON III – Client Dashboard (Client Authorizations)

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmix Activity](#)

LCN: 192371
 Last Name:
 First Name:
 DOB:

LCN: 192371
 Full Name: **CHIMPO, JOHNNY**
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No
 DOB: 01/01/2000
 Last Four: 6789*
 Veteran: No
 Eff Start Date: 05/15/2018
 Medicaid Only: No
 FE Completed: No
 Pharma Ready: No
 Eff End Date: 05/15/2019

[Providers List](#) [Facilities List](#) [Pharmacies List](#) [Client LOC](#) [Client Pharma](#)

Client Authorizations **Authorization Ops** **Client Financial Eligibility** [New Eligibility](#)

Auth ID	Facility	Type	Start	End	FEID (click to edit)	Document Status	Document Date	Status
6223602	Facility Pending	Inpatient Concurrent Review						
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018	33543	Closed Complete	06/14/2018	Eligible for NTBHA funded services
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018	32541	Closed Complete	05/15/2018	Eligible for NTBHA funded services
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900	22565	Closed Complete	01/15/2018	Eligible for NTBHA funded services
6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018				

Page 1 of 3 (15 items) [1](#) [2](#) [3](#)

Displays the Client Authorizations screen.

NTBHA PIGEON - Client Authorizations [Return to Client Dashboard for 192371](#)

Client Demographic Information: Active Client - NOT ELIGIBLE FOR BENEFITS 192371 In Service County

LCN: 192371
 Full Name: **CHIMPO, JOHNNY ALBERT**
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Tele: Not Available Gender: Male Marital Status: Single
 Deceased: No
 DOB: 01/01/2000
 Last Four: 6789*
 Veteran: No
 Eff Start Date: 05/15/2018
 Medicaid Only: No
 FE Completed: No
 Pharma Ready: No
 Eff End Date: 05/15/2019

New	Auth #	Facility	Treatment	Start	End	Pending?	Active?	Fund	NTBHA Only	Created By	Last Update Date
Edit	6223602	Facility Pending	Inpatient Concurrent Review			<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	devans@ntbha.org	12/12/2018 11:14:06 AM
Edit	6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/23/2018	5/24/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	devans@ntbha.org	9/4/2018 11:28:59 AM
Edit	6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	devans@ntbha.org	5/22/2018 12:00:19 PM
Edit	6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	devans@ntbha.org	5/22/2018 11:56:17 AM
Edit	6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input checked="" type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/14/2018 9:43:33 AM
Edit	6217143	Dallas Behavioral Healthcare Hospital	Inpatient	2/12/2018	2/13/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>	General Revenue	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/12/2018 4:10:49 PM
Edit	6216858	Green Oaks	Crisis Residential	2/5/2018	2/13/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/6/2018 9:29:33 AM
Edit	6216831	Dallas Behavioral Healthcare Hospital	Inpatient			<input type="checkbox"/>	<input checked="" type="checkbox"/>	General Revenue	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/5/2018 3:09:46 PM
Edit	6216791	Green Oaks	Crisis Residential	2/6/2018	2/6/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/5/2018 7:11:54 AM
Edit	6216790	Dallas Behavioral Healthcare Hospital	23 Hour Observation			<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input checked="" type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/5/2018 6:43:39 AM
Edit	6216742	Serenity Crisis Residential	Crisis Residential			<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/2/2018 5:18:10 PM
Edit	6216741	Dallas Behavioral Healthcare Hospital	Inpatient			<input type="checkbox"/>	<input checked="" type="checkbox"/>	General Revenue	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/2/2018 5:16:17 PM
Edit	6216740	Dallas Behavioral Healthcare Hospital	Inpatient Concurrent Review	2/4/2018	2/3/2018	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PPB	<input type="checkbox"/>	NT AUTHORITY\LOCAL SERVICE	2/2/2018 5:10:30 PM

Page 1 of 2 (14 items) [1](#) [2](#)

PIGEON III – Client Authorizations

The screenshot displays the PIGEON III Client Authorizations interface. At the top, the NTBHA logo and the title "Provider Integration Gathering Eligibility Online (PIGEON)" are visible. A navigation bar includes links for Home, Clients Dashboard, Reports & Links, User Administration, NTBHA Administration, System Administration, and Support / FAQ. The user is logged in as "Hello, devans!".

The main heading is "NTBHA PIGEON - Client Authorizations". A red circle highlights a button labeled "Return to Client Dashboard for 192371", with an arrow pointing to the text "Return to the selected client dashboard." in the top right corner.

Below the heading is the "Client Demographic Information" section for LCN 192371, showing the full name "CHIMPO, JOHNNY ALBERT" and service address "0441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4651".

A table lists authorizations with columns for "New", "Auth #", "Facility", and "Treatment". The "New" column contains a red circle around the "New" button. An arrow points from the text "Opens the New Authorization screen." to this button.

Two "Edit Form" pop-up windows are overlaid on the table. The top window is for a new authorization with LCN 192371, Facility "Facility Pending", and Treatment "Inpatient Concurrent Review". An arrow points from the text "Opens the Edit Authorization screen." to the "Edit" button of the first row in the table.

The bottom window is for an existing authorization with LCN 192371, Facility "Facility Pending", and Treatment "Inpatient Concurrent Review".

At the bottom of the page, it shows "Page 1 of 2 (14 items)" with navigation arrows.

PIGEON III – Client Dashboard (New Client Financial Eligibility)

NTBHA Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - Client Dashboard

Search: Active Client - NOT ELIGIBLE FOR BENEFITS

LCN: 192371

Last Name:

First Name:

DOB:

LCN: 192371

Full Name: **CHIMPO, JOHNNY**

Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652

Telephone: Not Available Gender: Male Marital Status: Single

Deceased: No

DOB: 01/01/2000 Medicaid Only: No

Last Four: 6789* FE Completed: No

Veteran: No Pharma Ready: No

Eff Start Date: 05/15/2018 Eff End Date: 05/15/2019

Auth ID	Facility	Type	Start	End
6223602	Dallas Behavioral Healthcare Hospital	Inpatient Concurrent Review	5/23/2018	5/24/2018
6219500	Healthcare Hospital	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219492	Facility Pending	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018
6219491	Facility Pending	Inpatient Concurrent Review	1/2/1900	1/2/1900
6217216	Green Oaks	23 Hour Observation	2/19/2018	2/15/2018

Page 1 of 3 (15 items)

Displays the New Client Financial Eligibility screen.

NTBHA PIGEON - New Client Financial Eligibility

Active Client - NOT ELIGIBLE FOR BENEFITS LCN:192371

LCN: 192371

Full Name: **CHIMPO, JOHNNY ALBERT**

Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652

Tele: Not Available Gender: Male Marital Status: Single

Deceased: No

DOB: 01/01/2000 Medicaid Only: No

Last Four: 6789* FE Completed: No

Veteran: No Pharma Ready: No

Eff Start Date: 05/15/2018 Eff End Date: 05/15/2019

In Service County

Monthly Gross Income:

Annual Gross Income:

Other Income:

NO Income:

Family Size:

Approved By:

Proof of Residence:

Proof of Income:

Document Date: 5/22/2019

Document Status:

Assistance:

Coverage:

Medicaid Medicare Part A Medicare Part D

CHIP Medicare Part B Other Ins Coverage

VA Medicare Part C No Coverage

Comments:

PIGEON III – Client New Client Financial Eligibility



Provider Integration Gathering Eligibility ONLINE (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devans! Log off

NTBHA PIGEON - New Client Financial Eligibility

[Return to Client Dashboard for 192371](#)

[Return to Client Dashboard](#) Active Client - NOT ELIGIBLE FOR BENEFITS LCN:192371

LCN: 192371	In Service County	
Full Name: CHIMPO, JOHNNY ALBERT	DOB: 01/01/2000	Medicaid Only: No
Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652	Last Four: 6789*	FE Completed: No
Tele: Not Available	Gender: Male	Marital Status: Single
Deceased: No	Veteran: No	Pharma Ready: No
	Eff Start Date: 05/15/2018	Eff End Date: 05/15/2019

Monthly Gross Income:

Annual Gross Income:

Other Income: NO Income:

Family Size:

Approved By: Proof of Residence:

Proof of Income: Document Date:

Document Status: Assistance:

Coverage: Medicaid Medicare Part A Medicare Part D CHIP Medicare Part B Other Ins Coverage VA Medicare Part C No Coverage

Comments:

[Post Eligibility](#)

PIGEON III – Client New Client Financial Eligibility



Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ
Hello, devans! Log off

NTBHA PIGEON - Edit Client Financial Eligibility

[Return to Client Dashboard for 192371](#)

[Return to Client Dashboard](#)
Active Client - NOT ELIGIBLE FOR BENEFITS
LCN:192371 FEID:46100

LCN: **192371**

Full Name: **CHIMPO, JOHNNY ALBERT**

Service Address: **9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652**

Tele: **Not Available** Gender: **Male** Marital Status: **Single**

Deceased: **No**

In Service County

DOB: **01/01/2000** Medicaid Only: **No**

Last Four: **6789*** FE Completed: **No**

Veteran: **No** Pharma Ready: **No**

Eff Start Date: **05/15/2018** Eff End Date: **05/15/2019**

Choose File No file chosen

(max file size: 5MB)

Document Title:

Document Description:

Identification
 Attestment
 CMBHS Financial Eligibility

Utility Bill
 SSA BEST
 Other NTBHA Eligibility

Upload Upload status:

FE Documents:

Eligibility Survey Questions	Check for Yes
Have you been hospitalized for a psychiatric reason in the last 12 months?	<input type="checkbox"/>
Are you currently homeless?	<input type="checkbox"/>
Do you have any physical medical conditions that limit your ability to maintain employment?	<input type="checkbox"/>
Do you regularly take your prescribed medications?	<input type="checkbox"/>
Do you believe your mental health symptoms limit your ability to obtain and/or maintain employment?	<input type="checkbox"/>
Have you ever submitted an application for SSI/SSDI in the past and been denied?	<input type="checkbox"/>
Do you currently have a pending application?	<input type="checkbox"/>
Were you in Texas foster care on your 18th birthday or older?	<input type="checkbox"/>
Are you an adult living with and caring for a child under 18 who has Medicaid?	<input type="checkbox"/>
Have you lost SSI or SSDI benefits?	<input type="checkbox"/>

[Preview changes](#) [Save changes](#) [Cancel changes](#)

Monthly Gross Income:

Annual Gross Income:

Other Income: NO Income:

Family Size:

Approved By:

Proof of Residence:

Proof of Income: Document Date:

Document Status: Assistance:

Medicaid Medicare Part A Medicare Part D
 CHIP Medicare Part B Other Ins Coverage
 VA Medicare Part C No Coverage

Comments:

Active?

[Submit Changes](#)

PIGEON III – Client Dashboard (Edit Client Financial Eligibility)

NTBHA PIGEON - Client Dashboard

Search: [New Client](#) [Edit Client Demographic](#) Active Client - NOT ELIGIBLE FOR BENEFITS [Prizmex Activity](#)

LCN: 192371
 Last Name:
 First Name:
 DOB:

LCN: 192371
 Full Name: **CHIMPO, JOHNNY**
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No

DOB: 01/01/2000 Medicaid Only: No
 Last Four: 6789 FE Completed: No
 Veteran: No
 Eff Start Date: 05/15/2018

[Provider List](#) [Facilities List](#) [Pharmacies List](#)

Auth ID	Facility	Type	Start	End	FEID (click to edit)	Document Status	Document Date	Status
6223602	Dallas Behavioral Healthcare Hospital	Inpatient Concurrent Review	5/23/2018	5/23/2018	33543	Closed Complete	06/14/2018	Eligible for NTBHA funded services
6219500	Dallas Behavioral Healthcare Hospital	Extension Request - 23 Hour Observation	5/22/2018	5/23/2018		Closed Complete	05/15/2018	Eligible for NTBHA funded services
6219492	Green Oaks	Extension Request - 23 Hour Observation	1/2/1900	1/2/1900	22565	Closed Complete	01/15/2018	Eligible for NTBHA funded services

Displays the Edit Client Financial Eligibility screen.

NTBHA PIGEON - Edit Client Financial Eligibility [Return to Client Dashboard for 192371](#)

[Return to Client Dashboard](#) Active Client - NOT ELIGIBLE FOR BENEFITS LCN:192371 FEID:46100

LCN: 192371
 Full Name: **CHIMPO, JOHNNY ALBERT**
 Service Address: 9441 Lyndon B Johnson Fwy Ste 350, Dallas, TX 75243-4652
 Telephone: Not Available Gender: Male Marital Status: Single
 Deceased: No

DOB: 01/01/2000 Medicaid Only: No
 Last Four: 6789* FE Completed: No
 Veteran: No
 Eff Start Date: 05/15/2018 Eff End Date: 05/15/2019

Choose File No file chosen (max file size: 5MB)

Document Title:

Document Description:

Document Type:

- Identification
- Utility Bill
- Attestment
- SSA BEST
- CMBHS Financial Eligibility
- Other NTBHA Eligibility

Upload status:

FE Documents:

Eligibility Survey Questions	Check for Yes
Have you been hospitalized for a psychiatric reason in the last 12 months?	<input type="checkbox"/>
Are you currently homeless?	<input type="checkbox"/>
Do you have any physical medical conditions that limit your ability to maintain employment?	<input type="checkbox"/>
Do you regularly take your prescribed medications?	<input type="checkbox"/>
Do you believe your mental health symptoms limit your ability to obtain and/or maintain employment?	<input type="checkbox"/>
Have you ever submitted an application for SSI/SSDI in the past and been denied?	<input type="checkbox"/>
Do you currently have a pending application?	<input type="checkbox"/>
Were you in Texas foster care on your 18th birthday or older?	<input type="checkbox"/>
Are you an adult living with and caring for a child under 18 who has Medicaid?	<input type="checkbox"/>
Have you lost SSI or SSDI benefits?	<input type="checkbox"/>

[Preview changes](#) [Save changes](#) [Cancel changes](#)

Monthly Gross Income: 100 Annual Gross Income: 1200
 Other Income: 0 NO Income:
 Family Size: 1
 Approved By: Proof of Residence: In File
 Proof of Income: Document Date: 5/22/2019
 Document Status: In Process Assistance:

Coverage:

- Medicaid
- Medicare Part A
- Medicare Part D
- CHIP
- Medicare Part B
- Other Ins Coverage
- VA
- Medicare Part C
- No Coverage

Comments:

Active?

PIGEON III – Reports & Links

NTBHA North Texas Behavioral Health Authority
Provider Integration Gathering Eligibility Online (PIGEON)

Home Clients Dashboard Reports & Links User Administration NTBHA Administration System Administration Support / FAQ Hello, devanst Log off

NTBHA PIGEON - Reports & Links

Reports

- Month-to-Date Authorizations**

Needed & Useful Links

Provider - Manuals & Forms
 Provider - EDI Documentation
 Provider - PAP Resources
 Provider - Consumer Benefits Program

Public - Education & Support Groups
 Public - Suicide Prevention
 Public - Community Resource Coordination Groups
 Public - Other Community Resources
 Public - Reports

NTBHA PIGEON - Provider Authorizations

Provider: [] Month: [] Refresh Data Export CSV

NTBHA LCN	First Name	Last Name	DOB	Group Number	Facility	LOC-A Cd	Auth Eff Start	Auth Eff End	LOC-A Eff Date	LOC-A End Date
No data to display										

NTBHA PIGEON - Provider Authorizations

Provider: [] Month: [] Refresh Data Export CSV

Select All
 Dallas Behavioral Healthcare Hospital
 Garland Behavioral Healthcare
 Green Oaks
 Glen Oaks
 Hickory Trail
 Homeward Bound Crisis Residential
 Serenity Crisis Residential

NTBHA LCN	First Name	Last Name	DOB	Group Number	Facility	LOC-A Cd	Auth Eff Start	Auth Eff End	LOC-A Eff Date	LOC-A End Date
No data to display										

NTBHA PIGEON - Provider Authorizations

Provider: Dallas Behavioral Healthcare Hospital, Garland B [] Month: [] Refresh Data Export CSV

Select All
 May 2019
 April 2019
 March 2019
 February 2019
 January 2019
 December 2018
 November 2018

NTBHA LCN	First Name	Last Name	DOB	Group Number	Facility	LOC-A Cd	Auth Eff Start	Auth Eff End	LOC-A Eff Date	LOC-A End Date
No data to display										

NTBHA PIGEON - Provider Authorizations

Provider: Dallas Behavioral Healthcare Hospital, Garland B [] Month: May 2019, April 2019, March 2019, February 20 [] Refresh Data Export CSV

NTBHA LCN	First Name	Last Name	DOB	Group Number	Facility	LOC-A Cd	Auth Eff Start	Auth Eff End	LOC-A Eff Date	LOC-A End Date
186699	MICHAEL	CALIXTRO	01/27/1984	DMS	Serenity Crisis Residential	LOC 3: Intensive Services (With Team Approach)	05/13/2018	05/15/2018	12/31/2018	01/30/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	05/16/2017	05/17/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	04/08/2017	04/09/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	04/27/2017	04/28/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	06/24/2017	06/25/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	07/10/2017	07/11/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Serenity Crisis Residential	LOC 1S: Basic Services - Skills Training	03/16/2017	03/18/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Serenity Crisis Residential	LOC 1S: Basic Services - Skills Training	07/10/2017	07/12/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	03/15/2017	03/16/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	03/25/2017	03/26/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	07/09/2017	07/10/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	02/27/2017	02/28/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Homeward Bound Crisis Residential	LOC 1S: Basic Services - Skills Training	02/06/2017	02/08/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Serenity Crisis Residential	LOC 1S: Basic Services - Skills Training	03/08/2017	03/10/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Serenity Crisis Residential	LOC 1S: Basic Services - Skills Training	03/11/2017	03/13/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	07/19/2017	07/20/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	04/09/2017	04/10/2017	12/31/2018	06/29/2019
158370	PHILLIP	CRAIG	09/24/1961	DMS	Green Oaks	LOC 1S: Basic Services - Skills Training	07/08/2017	07/09/2017	12/31/2018	06/29/2019
229469	BRIAN	DAVIDSON	04/14/1969	NTBHA	Homeward Bound Crisis Residential	LOC -0: Crisis Services	12/31/2018	01/06/2019	12/31/2018	01/07/2019
130166	MELISSA	DISHMAN	11/14/1974	HOMEWARD	Dallas Behavioral Healthcare Hospital	LOC 3: Intensive Services (With Team Approach)	10/30/2017	10/31/2017	12/31/2018	05/08/2019

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